



OTWAY HEALTH NEWS

In the event of an emergency please call 000.

Our Urgent Care Unit operates 24 hours per day / 7 days per week.

For more information and to book health and community services please phone
Otway Health Reception: (03) 5237 8500 or email info@otwayhealth.org.au



Tony Mandic, Ambulance Victoria
with Brad Pickering, Otway Health.

Otway Health and Ambulance Victoria Join Forces to Manage Busy Summer Period.

Otway Health, in conjunction with Ambulance Victoria has endured a busy, but successful summer period in tending to the health needs of the local community and the many visitors to the Otway region.

Since the season began and towards the end of January, Otway Health experienced in excess of 374 presentations to the Urgent Care Unit which varied in nature, and were successfully managed through Otway Health's newly developed Urgent Care Model, alongside assistance from Ambulance Victoria.

Otway Health's Urgent Care Model incorporates the use of medical officers, nurse practitioners, nursing staff and Telehealth to provide first line treatment and care to patients.

"It's largely been business as usual", Team Leader of Ambulance Victoria - Apollo Bay Branch, Tony Mandic said in an interview on Apollo Bay Radio. In his 30 years as an Ambulance Officer, this was the first year that Tony had experienced working with nurse practitioners. "We've been able to provide a level of service that we've always been able to provide... the nurse practitioner still enables us to work at our fullest capacity", Tony said.

Only 17 ambulance transfers were required in the month of January, which has not changed since nurse practitioners were introduced to form part of the Urgent Care Model at Otway Health last year, meaning ambulance access in the local area remained high. "Both models seem to provide that comprehensive care to the community", said Otway Health Nurse Practitioner, Brad Pickering in the same interview.

By working together, the two organisations have achieved a fantastic result for patients and a secure model for the Otway community going forward.

Well done to all involved - a huge effort!

More info via the Otway Health Check podcast:
otwayhealth.org.au/latest-news/podcasts

VISITING AND SUPPORT SERVICES

Physiotherapy

Every Monday and Tuesday.

Please note that if you cancel your appointment with less than 24 hours notice you will be charged the full appointment fee.

Choice Podiatry

Monday 19 and Tuesday 20 February.

To make an appointment phone 1300 793 628.

Family Violence Support

Wednesday 7 March.

New Family Violence Support Program

Otway Health, in conjunction with Colac Area Health is running 'Horizon' - a new family violence support program available in Apollo Bay on the first Wednesday of every month from 10.00am - 1.00pm. To make an appointment, phone our reception team or contact Horizon on 0409 771 160.

New Antenatal Services

Otway Health, in conjunction with Colac Area Health is running antenatal clinics for mum's to be, available in Apollo Bay from February.

For more information and to make an appointment please phone (03) 5232 5117.

Marrar Woon Neighbourhood House Coordinator Appointed

Otway Health is pleased to announce that Sally Forrester has been successfully appointed to the role of Marrar Woon Neighbourhood House Coordinator. Sally has already started in her role and will be available at The House four days per week. We wish to thank former Coordinator, Jodii Anderson for her efforts in The House and wish her well.

Volly of the Month Winner - Freda Martin



Freda Martin is our lucky 'Volly of the Month' winner at Otway Health - awarded for her 18 years of fantastic volunteering efforts as part of the Second Sails Auxiliary Team. Well done Freda and thank you!

STAY CONNECTED WITH OTWAY HEALTH

Community Advisory Committee

Email: CAC.OH@swarh.vic.gov.au

Otway Health Board

Email: otwayboard@swarh.vic.gov.au

Otway Health Website & Social Media

www.otwayhealth.org.au / @otwayhealthcomms