



## OTWAY HEALTH NEWS

In the event of an emergency please call 000.

**Our Urgent Care Unit operates 24 hours per day / 7 days per week.**

For more information and to book health and community services please phone  
Otway Health Reception: (03) 5237 8500 or email [info@otwayhealth.org.au](mailto:info@otwayhealth.org.au)

### **YOU TALKED. WE LISTENED. Tea Talk Outcomes Explained Communication and Direction**

#### **COMMUNITY ADVISORY COMMITTEE**

The Otway Health Community Advisory Committee (OHCAC) is a group of local volunteers, Board Members, the leader of Marrar Woorn Neighbourhood House, and representatives from the Apollo Bay and District Health Foundation. Its purpose is to obtain first hand news, information, feedback, ideas and suggestions directly from consumers. Community representatives from the OHCAC go out into the community and hear from individuals and families about their opinions and expectations of Otway Health, and report directly to the OHCAC on a bi-monthly basis to raise issues, awareness and recommendations for the Otway Health Board to consider. From here, the Board works in conjunction with consumer recommendations to create action plans that target consumer needs and provide solutions. During our recent meeting held in October, the OHCAC discussed key themes emerging from our recent Tea Talks, staff culture and morale, resident meetings at Sea Mist Villas, and preparing for the summer period with a presentation by Director of Nursing and Clinical Services, Ali Rodda. We have a full write up of our latest meeting on our website: [www.otwayhealth.org.au/ohcac](http://www.otwayhealth.org.au/ohcac)

#### **Expressions of interests are now open for local volunteers to join the OHCAC.**

Please email [CAC.OH@swarh.vic.gov.au](mailto:CAC.OH@swarh.vic.gov.au) to obtain an Expression of Interest Form.

**Applications close Friday 17 November, 2017.**

Keeping you informed,

**Nick Salkeld and Kate Gillan**

### **UPCOMING VISITING SERVICES**

#### **Physiotherapy**

Every Monday and Thursday

Please note that if you cancel your physiotherapy appointment with less than 24 hours notice you will be charged the full appointment fee.

#### **Australian Hearing**

Friday 10 November

To make a booking phone: (03) 5233 9100

#### **Legal Services**

Friday 17 November

### **OTWAY HEALTH - ANNUAL BOARD VACANCIES**

**Are you passionate about giving back to the community?**

**Does being involved in a vibrant organisation that is committed to our local community interest you? Do you have inspiring ideas you would like to share?**

Then becoming a member of the Otway Health Board might be just the ticket. Our Health Service is vital to the community in our catchment area and the Board must accurately reflect that community. Board Directors don't necessarily have to be 'professional' people; however they must exercise a commitment to the community. Otway Health needs people on its Board with a wealth of different skills and knowledge that can be utilised. The Board is responsible for the Governance of Otway Health and vacant positions are effective from 1 July 2018. Appointments will be made by the Governor in Council following a recommendation by the Minister for Health. The Board of Otway Health will submit names of applicants to the Minister for consideration. All positions on the Otway Health Board are held in a voluntary capacity. Further information can be obtained from the

Board Secretariat, Anna Creasey

[acreasey@swarh.vic.gov.au](mailto:acreasey@swarh.vic.gov.au), or 5237 8500.

For more information visit

[health.vic.gov.au/governance](http://health.vic.gov.au/governance)

**Interested persons are encouraged to apply.**

**Applications open on Saturday 7 October 2017**

**and close midnight Monday 6 November 2017.**

### **SAVE THE DATE!**

**Otway Health Annual General Meeting  
Thursday 23 November, 2017 at 7.00pm**

Venue: Apollo Bay Hotel

Register your interest to attend by phoning  
(03) 5237 8500 or email [acreasey@swarh.vic.gov.au](mailto:acreasey@swarh.vic.gov.au)

### **Federal Government Changes Coming Soon My Aged Care UPDATE**

The Federal Government is making changes to the way appointments can be made for eligible older persons who access community nursing and allied health services. With these changes comes a review of service fees which we will communicate to clients individually and to the wider community as we become aware of them. The My Aged Care phone line and website will play an integral part of accessing these services. We will continue to keep you informed.

### **STAY CONNECTED WITH OTWAY HEALTH**

#### **Community Advisory Committee**

Email: [CAC.OH@swarh.vic.gov.au](mailto:CAC.OH@swarh.vic.gov.au)

#### **Otway Health Board**

Email: [otwayboard@swarh.vic.gov.au](mailto:otwayboard@swarh.vic.gov.au)

#### **Otway Health Website & Social Media**

[www.otwayhealth.org.au](http://www.otwayhealth.org.au) / @otwayhealthcomms